

# Arrive Ready to Work: The CAS Setup Service Promise

We handle the technical details so you can start selling immediately.



**Build:** Database created & organized



**Design:** Custom labels to your specs



**Configure & Test:** Loaded & tested before shipping

**Arrives ready to plug in and start working immediately.**

# Tailored Configuration Options

Choose the specific setup services that match your workflow. Setup starts at \$120.



## Data Organization

CL-PLU

Database Build. Our team creates and organizes your product database using CL Works Pro for maximum speed and accuracy.



## Professional Branding

CL-CUSTOM

Custom Label Design. Get professionally designed labels including your branding, logos, descriptions, and ingredients.



## Employee Efficiency

CL-72KB

Keyboard Configuration. We build and configure your scale keyboard for optimal workflow, complete with pictures and/or names so employees know exactly what the customer is buying.

# The Essentials Support Package

Focus on what matters most—your business. We handle the maintenance.



**PrimeUSA Scales**  
"Best Scale at the Best Price"

- ✓ **Priority Phone Line:** Skip the wait. Get quick answers and troubleshooting from our team of experts.
- ✓ **Remote Access & Configuration:** Expert remote assistance for instant diagnostics and settings adjustments.
- ✓ **Database Management:** Secure management and backups of your critical product data.
- ✓ **Software & Security Updates:** Stay up-to-date with the latest features and security protocols.

# The Enterprise Support Package

Advanced solutions and complete operational continuity for high-volume needs.



## Loaner Assistance

If your scale needs servicing, we provide a loaner to ensure your business keeps running without interruption.



## Extended Warranty

Your scale's warranty continues for as long as your Enterprise Support Package is in effect.



## Remote Firmware Updates

We update your scales with new firmware upgrades (requires representative presence).



## Training

Virtual training for new employees and education on new feature updates.

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*Includes everything in the Essentials Package, plus:*

# Get Started

Whether you need a new scale or a support plan for existing hardware, our team is ready to help.