

Arrive Ready to Work: The CAS Setup Service Promise

We handle the technical details so
you can start selling immediately.



Build: Database
created & organized



Design:
Custom labels
to your specs



Configure & Test:
Loaded & tested
before shipping



**Arrives ready to plug in and
start working immediately.**

Tailored Configuration Options

Choose the specific setup services that match your workflow. Setup starts at \$120.



Data Organization

CL-PLU

Database Build. Our team creates and organizes your product database using CL Works Pro for maximum speed and accuracy.



Professional Branding

CL-CUSTOM

Custom Label Design. Get professionally designed labels including your branding, logos, descriptions, and ingredients.



Employee Efficiency

CL-72KB

Keyboard Configuration. We build and configure your scale keyboard for optimal workflow, complete with pictures and/or names so employees know exactly what the customer is buying.



The Essentials Support Package

Focus on what matters most—your business. We handle the maintenance.



- ✓ **Priority Phone Line:** Skip the wait. Get quick answers and troubleshooting from our team of experts.
- ✓ **Remote Access & Configuration:** Expert remote assistance for instant diagnostics and settings adjustments.
- ✓ **Database Management:** Secure management and backups of your critical product data.
- ✓ **Software & Security Updates:** Stay up-to-date with the latest features and security protocols.

The Enterprise Support Package

Advanced solutions and complete operational continuity for high-volume needs.



Loaner Assistance

If your scale needs servicing, we provide a loaner to ensure your business keeps running without interruption.



Extended Warranty

Your scale's warranty continues for as long as your Enterprise Support Package is in effect.



Remote Firmware Updates

We update your scales with new firmware upgrades (requires representative presence).



Training

Virtual training for new employees and education on new feature updates.

Includes everything in the Essentials Package, plus:

Get Started

Whether you need a new scale or a support plan for existing hardware, our team is ready to help.